

The Water Tube[™] - Advanced Coastal Technologies, LLC

Water containment products/tubes such as The Water Tube[™] (WT) by Advanced Coastal Technologies are not certified for potable water, and intended for the temporary storage of water only, and no certification of water quality before use, during storage, or use afterward is stated or implied. WT products are covered for five years by a limited liability warranty from defects in material and workmanship. This warranty does not apply if, in the judgment of Advanced Coastal Technologies, damage was due to shipment, handling, storage, vandalism by accident or by intention, abuse or misuse, or if it has been used or maintained in a manner not conforming to the product's design as a non-potable, temporary, water reservoir, or repaired by anyone other than Advanced Coastal Technologies (ACT). An ACT agent may void this warranty upon inspection. The maximum liability of Water containment products is the PURCHASE PRICE.

WT products may be filled by gravity drain or by a low pressure hose. For gravity drain, the PVC port opening must be clear from the tube base. Damage caused by over pressurizing voids the warranty. The overpressure will force open one of the port caps, so they cannot be fixed in place (no glue or tape) during filling, gravity or pressure, and fill must be suspended as soon as water exits the port. Rated volume is the maximum allowed under pressure, runoff and gravity fill volume will be less.

WARRANTY REPLACEMENT PROCEDURE

DO NOT SHIP YOUR ASSUMED DEFECTIVE PRODUCT TO Advanced Coastal Technologies BEFORE CONTACTING CUSTOMER SUPPORT at 1-877-439-4228. Please have the serial number of your product available for verification.

1: OBTAIN A RETURN PRODUCT AUTHORIZATION NUMBER BY CONTACTING CUSTOMER SUPPORT and providing the alleged defect information, along with your contact information and address.

2: A CUSTOMER SUPPORT AGENT will contact you to review the Product's condition. If DEFECTIVE, the agent will verify your contact information, proof of purchase, and address.

3: THE CUSTOMER SUPPORT REPRESENTATIVE WILL PROVIDE YOU WITH A RETURN AUTHORIZATION NUMBER AND SHIPPING INFORMATION.

4: SEND YOUR PRODUCT TO THE ADDRESS GIVEN BY THE CUSTOMER SUPPORT AGENT . BE SURE TO INCLUDE YOUR RETURN AUTHORIZATION NUMBER ON ALL PAPERWORK.

Water containment products are registered trademarks of **ADVANCED COASTAL TECHNOLOGIES**. Contact can be made through **YOUR SALES AGENT OR** through the ACT website at www.AdvancedCoastalTechnologies.com, or by mail to ACT, P.O. Box 5566, DOTHAN, AL 36302.